

## TO ALL RESIDENTS/RELATIVES AND REPRESENTATIVES

### CORONA UPDATE

In line with yesterday's government update we are taking additional measures to protect the wellbeing of our residents.

- We would politely request that family/friends visiting be restricted to a maximum of two people in order to reduce the number of people who enter the home. Visiting relatives should see residents in their rooms and not in communal areas.
- In addition to the above, as and when you visit, we will request that you are screened. A staff member will be made available to take your temperature to ensure that it is not raised and to also establish that you do not have a cough. Should we find that you have any symptoms that are associated with the virus, you will be denied access to the home for a period of 7 days, if you live alone and 14 days if you live in a multiple household.
- We will continue to stay open to family visitors for as long as we can but as you already know we have cancelled all other visits and appointments. Should the time come when we need to enforce complete 'lockdown' we will provide skype facilities and assistance for residents to speak to family members. Skype calls will need to be timetabled so please contact the office with your skype details so that we can begin to organise this platform of communication.

If you have any questions relating to the virus and how it will impact life at Sibbertoft Manor, please do not hesitate to contact me. Please be assured that we are doing everything we can to protect our residents. Restrictions may cause some emotional angst, but please reflect on the longer-term implications and the wellbeing of everyone at Sibbertoft Manor.

Ann Gover



Director

17 March 2020