

## CORONA VIRUS AND VISITATION POLICY

As advised by the Government and to support our residents and staff, during this period of uncertainty, with coronavirus COVID-19, we are asking that from tomorrow (19.3.20) we have **no visitors**, except healthcare professionals.

This is to ensure that we keep you and your loved ones as safe as possible as the virus is very contagious. Where there are exceptional circumstances, we may permit a controlled visit, provided it is pre-arranged, so we can ensure that risks are fully mitigated.

Where possible we will be setting up Skype calling to enable you to keep in touch with your relatives. We are confident that our staff will do all they can to make life as comfortable and sociable as possible during this period of isolation.

We understand that this is a worrying time for you. We want to reassure you that we are doing everything we can to ensure that our residents and staff are as safe as possible. All staff will be screened before commencing shift and if they have a temperature will be asked to leave the nursing home and self-isolate for 7 or 14 days, as per government guidelines

If we do encounter an outbreak of the virus, we will notify you immediately.

Please feel free to call the home at anytime to receive updates of your relatives and chat with them.

Thank you for your understanding

Ann Gover



Director

18 March 2020